



Wavelogix Warranty Policy

Effective Date: 1/15/2025: At Wavelogix, Inc., we are committed to providing high-quality, reliable products. This warranty policy outlines the terms and conditions for the REBEL Sensors and Dataloggers to ensure your satisfaction and confidence in our products.

1. Warranty Coverage

Wavelogix warrants that all REBEL Sensors and Dataloggers are free from material defects in workmanship and materials under normal use during the warranty period.

Coverage Includes:

- Manufacturing defects
 - Defects in materials and workmanship
 - Malfunctions under normal operating conditions
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2. Warranty Period

- **REBEL Sensors:** 1 year from the date of delivery.
 - **Dataloggers:** 1 year from the date of delivery.
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3. Exclusions

This warranty does not cover:

- Damage caused by improper installation, use, or maintenance.
- Unauthorized modifications or repairs.
- Damage caused by accidents, misuse, neglect, fire, water, or environmental factors outside specified operating conditions.
- Normal wear and tear.

314 Saint Paul Blvd., Carol Stream, IL, 60188

Version: 1.15.25



- Batteries, cables, or accessories not manufactured by Wavelogix.
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4. Claim Process

If you encounter an issue covered under this warranty, follow these steps:

1. **Contact Customer Support:**
 - Email: support@wavelogix.tech
 2. **Provide Details:**
 - Proof of purchase (invoice or receipt).
 - Description of the issue.
 - Photos or videos showing the defect (if applicable).
 3. **Evaluation:**
 - Our team will assess the claim and may request the product be shipped to our facility for inspection.
 - Customers are responsible for shipping costs to Wavelogix for evaluation.
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5. Remedies

If a product is deemed defective under warranty:

- **Repair:** The product will be repaired free of charge.
 - **Replacement:** If repair is not possible, Wavelogix will provide a replacement unit of the same or comparable model.
 - **Refund:** At Wavelogix's discretion, a refund may be issued instead of repair or replacement.
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6. Limitations of Liability

- This warranty is non-transferable and applies only to the original purchaser.
 - Wavelogix's liability is limited to the cost of the product.
 - Wavelogix is not responsible for indirect, incidental, or consequential damages.
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7. Out-of-Warranty Service

Wavelogix offers repair services at a reasonable cost for issues outside the warranty period or exclusions. Contact Customer Support for a quote: support@wavelocix.tech

8. Governing Law

The laws of the state of Illinois, USA govern this warranty.

Please contact our Customer Support team for any questions or concerns regarding this policy.

We stand by the quality of our products and are committed to providing exceptional customer support.